



North Carolina Department of Public Safety

Emergency Management

Roy Cooper, Governor
Eddie M. Buffaloe, Jr., Secretary

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FLOODPLAIN MAPPING, MANAGEMENT, AND INSURANCE CONTACTS

HAZARD MITIGATION

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NC FLOODPLAIN MAPPING PROGRAM

<https://flood.nc.gov/ncflood/>

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NC FLOOD INUNDATION AND MAPPING NETWORK

<https://flood.nc.gov/ncflood/floodwarning.html>

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NC FLOODPLAIN MANAGEMENT

<https://flood.nc.gov/ncflood/ncfip.html>

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FEMA REGION IV

<https://www.fema.gov/about/organization/region-4>

Mitigation Division, 3005 Chamblee Tucker Road, Atlanta, GA 30341

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NFIP CONSUMER & AGENT INFORMATION

<https://www.fema.gov/flood-insurance> or <http://www.floodsmart.gov>

NFIP Information and NFIP Agent Referral line (888) 435-6637

COMMUNITY RATING SYSTEM

<https://www.fema.gov/flood-insurance/rules-legislation/community-rating-system>

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FEMA MAP INFORMATION eXchange (FMIX)

https://floodmaps.fema.gov/fhm/fmx_main.html

FEMA Flood Map Service Center, P.O. Box 3617 Oakton, VA 22124-9617

Technical assistance, LOMA/LOMR requests	FEMA-FMIX@fema.dhs.gov	(877) 336-2627
Flood Insurance Rate Maps and Flood Insurance Studies		FAX (703) 212-4090
Community Status Book – See Current Effective Map column for FIRM Index date		https://msc.fema.gov/portal
		http://www.fema.gov/cis/NC.pdf

NFIP PUBLICATIONS & TECHNICAL BULLETINS

<http://www.fema.gov/flood-insurance-library>, <http://www.fema.gov/floodplain-management-publications> and <https://www.fema.gov/media-library/resources-documents/collection>

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